



May 12, 2020

Dear Camp Trusted Parents Family,

Trusted Parents has been keeping a close eye on the most up-to-date information regarding the COVID-19 pandemic from our government officials and esteemed healthcare professionals. This continues to be a trying time for us all as we adjust to a new definition of normal. We continue to keep all those affected by this global pandemic in our thoughts and prayers those who have lost their lives, those who have lost a loved one to the virus, those who are fighting in the hospitals, and the heroic medical professionals who are fighting on the frontlines for each and every one affected.

After careful review and deliberation of available information relating to the impact of the coronavirus and COVID-19, Trusted Parents Board of Directors and administrative management team have unanimously voted to cancel the 2020 summer camp season. The health, safety, and wellbeing of our campers and staff have always been at the forefront of the culture and integrity of our organization and remains our steadfast compass in making this very difficult but necessary decision.

Although, the CDC (Center of Disease Control), ACA (American Camp Association), and Government Officials, have recently made the announcement that summer day camps can open with restrictions; we realize that no amount of careful preparation or safety precautions could prevent a possible outbreak in our camp or community this summer, and we are not willing to endanger the lives of our campers, especially considering the population of children we serve. There are too many medical and scientific unknown factors that could leave our camp vulnerable and potentially dangerous to our campers, as well as to their loved ones at home. We are grateful to our amazing staff, dedicated vendors, affiliates, and supportive stakeholders who have made our camp possible year after year. For the first time since 2012, Camp Trusted Parents will not be able to carry out the undeniable positive impact it has on its campers, staff, and volunteers. We understand that there will be great disappointment, and we share in that disappointment, but given the current public health situation, our organization simply cannot guarantee to affirm to what is our top priority, and that is to keep all campers happy, safe, and healthy.

All is not lost; we are currently working on creative and innovative ways to connect with our campers over the summer. We want each camper to know that we are deeply saddened that we are unable to conduct camp as usual, but our staff is working on ways to bring our campers together virtually through our social media outlets and Zoom this summer with fun and creative activities. Notification will go out via our website, camp Facebook page, and email with information detailing dates and times of scheduled activities.

As a special note to our campers who would have technically aged out this year, we are extending the invitation for them to come back next year for our 2021 camp season. We are thinking of them and do not want them to miss out on their last year of camp with us! We are devastated that we will not have camp as usual, but we are already counting the days until our camp season of 2021!!!

Sincerely,

Nikia Bye
Founder & Executive Director
Trusted Parents, Inc.

P.S. Please read our "Frequently Asked Questions" on the next page to learn about refunds, and our plans for next year!



Frequently Ask Questions (FAQ)

Why can't you just delay the start of 2020 season?

Camp Trusted Parents administrative team considered a variety of scenarios in processing the difficult decision, including delaying the start of camp to July 6, 2020. But because of the lead time necessary to place staff and volunteers, schedule field trips, secure vendors, and develop a new programs, along with the uncertainty of school (CMS) recovery calendar, and the state and federal mandates related to health and safety, we determined that the factors beyond our control far outweighed what we could manage effectively. A delayed start would likely delay, but not eliminate these complications.

Will I get a refund?

Yes, you are eligible to receive a full refund of tuition paid, minus registration fee. Registration fees are nonrefundable due to the upfront cost paid directly to third party companies for services, materials, and merchandise needed for each child to attend camp. However, we hope the following options convey our desire to support our community where possible while also providing opportunities for those who are invested in supporting the mission and longevity of our program. If it is in your means to so do, we hope you will consider one of the options below:

- **Registrations Fees:** Fees paid for 2020 will automatically hold your child's spot for 2021 summer camp.
- **Tuition Credit:** Instead of a refund of your tuition, you may transfer the full balance of your child's current enrollment to credit good towards 2021 summer season.
- **Full or Partial Tuition Donation:** If you are in a position to donate any portion of your tuition to our organization, you will help us tremendously to weather the economic impacts of COVID-19. (Please note: Trusted Parents is a non-profit organization, so tuition donations are tax-deductible to the extent of the law.) Your donation will support the following:
 - Our ability to meet our year-round operating costs and ensure the future of our programming
 - The creation of digital and off-season programming in response to COVID-19
 - Maintain our scholarship fund

I earned a scholarship. Can I save that for next year?

If you were awarded an FSN Trusted Parents or Summer Camp Fund scholarship toward camp tuition for 2020 and are currently enrolled, your scholarship will be maintained, and you can carry it forward to 2021. If you earned another type of scholarship from an outside source (Kids with PossAbilities, First in Families, InReach, Cardinal Innovations, or others), you may be asked to reapply next year through them. More details will be emailed to families to qualifying families.

What are the dates for next year's programs?

All program and session dates for 2021 will be announced by December 2020, on Trusted Parents website.

Can I save my child's spot for 2021?

Yes. If you are currently enrolled, your registration fee for this year has automatically secured your spot for 2021. While we do not have our online application set up for next season, we expect to have next year's summer program, dates and other details confirmed during the latter part of this year. Once our 2021 program is finalized, you will be received information on how to reconfirm your 2021 registration.

How can I stay connected with Camp Trusted Parents this summer?

Camp Trusted Parents is now working on virtual content to help spread some joy and learning this summer. We encourage you, if you have not done so already, to like our Trusted Parents Facebook page to stay tuned and watch for interesting activities in the next few weeks! We welcome parents to send pictures and video of our campers, their performances, artwork, or project via camp@trustedparents.org. They may be featured in a post on one of our social outlets or website.

What can I do to help?

First, your patience is key during a time like this. Our administrative staff is currently working from their homes and doing everything possible to respond to inquiries and messages in a timely manner. Second, consider supporting Trusted Parents in any way that you can, whether now or in the future. The cancellation of Camp Trusted Parents 2020 summer camp program, has dealt an unprecedented financial impact on our non-profit organization. We are strong, disciplined, efficient, and well managed, but even the very best organizations are suffering under these exceptional circumstances. Whether your support comes by way of a large or small donation, a gift-in-kind, or volunteering, any contribution in support of our work and mission is a vote for the future of Trusted Parents. Please visit www.trustedparents.org/donate to offer your support.

Thank you for your understanding, patience, and support during these challenging times of our nation and world.